Seniors Day 2013 – Butterfly Farm, Batchelor
INTRODUCTION

The report has been generated to satisfy the requirements of the Section 199 of the Local Government Act 2008 which states in part that the Council must prepare an Annual Report on its work during the preceding financial year. This report therefore discusses Council activities from 1 July 2012 to 30 June 2013.

The report gives an account of council’s performance in achieving the goals and objectives of the council’s shire plan 2009/2013 and includes:

• The presidents report for the year summarising council achievements during the year as well as the chief executive officers report on the financial performance.

• The council audited financial statements of Wagait Shire Council for twelve months to 30th June 2013 are included in this report.

Any matters of significance, to the date of this report, which may affect the delivery of council programs and delivery of services to the shire, are mentioned in this report.
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PRESIDENTS REPORT

I am very pleased to provide this annual report for the Wagait Shire Council. It is indeed an honour to represent this community and lobby for new and improved services. It is also good to have such proactive councillors who are interested in the advancement of the community above any self interest. I would also mention that all councillors volunteer their valuable time to council without any payment or allowances whatsoever. Their time, which is not insignificant, is given freely and for this I thank them very much.

2012/13 has seen a consolidation of council assets the fitness trail and sporting facilities, a growing public lending library, and the work on our refuse tip.

The community clinic continues to be extremely successful and is a most valuable asset to the community. It is competently staffed and has exceeded the demands put on it to date. Council will continue to lobby for additional facilities, including a visiting General Practitioner and increased hours as demand increases.

It is pleasing to report significant staff changes in the year with the appointment of the Sports and Recreation Officer, Robyn Presley who has made a big impact on the activities of our youth, Pam Wanrooy, our new Admin Officer who has made changes and improved greatly the financial recording and administration of day to day office requirements. We also have a new CEO Michael Campaign who is settling in well to our Community.

In relation to council’s corporate and community service obligations, it is pleasing to report that key performance measures have been achieved. I am pleased to say that the council is in a sound financial position, due mainly to the sound principals adopted by councils and management over the years. The councils underlying financial position remains very stable as evidenced by our ability to absorb wages and other cost increases whilst maintaining service delivery at current levels. This is due in no small part to the efforts of staff, past and present.
which are to be commended for their contributions as well as their willingness to contribute on a voluntary basis when required.

Community events have continued to be enjoyed by the community, specifically Australia Day, Anzac Day and the seniors outing.

Rates are at a significantly low level by comparison with local government areas in both the Northern Territory and nationally. The financial year 2012/13 remains at $444. We are still among, if not the lowest of rate charges in the country. Again, a reduction in grant funding will place ongoing pressure on ratepayers over the next few years.

There continues to be general discussion around Wagait Shire joining with Belyuen and Darwin City Council; however I am yet to be convinced that there is any benefit to this community in this proposal.

In finishing, I must make special thanks to our local volunteer groups, including the Emergency Service and Bush Fire Brigade for their continued efforts. I also thank the CEO and the council staff for their efforts during the course of the year in serving the community.

The following years will present new challenges for the Shire and for the community of Wagait Beach. We hope to be able to report more improvements in next year’s report.

Trish McIntyre
President
CHIEF EXECUTIVE OFFICERS REPORT

I commenced as the new CEO of Wagait Shire on 8 April 2013. I believe Council in the past twelve months has continued to maintain progress in meeting the recognised needs of the community and the objectives of the council as determined in the Shire Plan.

The council in this reporting year set the rates at $444.00 per annum, retaining the same rate as the previous financial year. This decision was made despite a reduction in the level of operational grants from the NT Government. This is placing increased pressure on council in meeting the objectives of the Shire Plan and the various needs of the community.

The reserves of the council for ongoing projects and delivery of services in the shire, however remain strong and adequate to ensure that these projects and services stated in our shire plan are completed and delivered. However, it is important to keep the bulk of reserve funds in an investment account for future needs and development in the time of emergency.

There have been significant staff changes during the year commencing with the departure of the previous CEO in March 2013 and two administration officers resigning during 2012/13. We now have efficient office staff and a new Sports and Recreational Officer started in 2013. The new MYOB accounting system is working well in supporting the financial management of the Council.

The next 12 months promises to be a busy and interesting one for council and we look forward to the continued support of the community of Wagait Beach in meeting the challenges in providing the services and needs of the shire during the year.

Michael Campaign
Chief Executive Officer
STRUCTURE

Council currently has the following seven elected members.

Trish McIntyre (President)
Lisa-Marie Stones (Vice President)
Peter Clee
Matthew Prouse
Ian Crawshaw
Shenagh Gamble
Brad Irvine (elected during this reporting year)

Lil Prouse resigned as a councillor during the financial year and the elections held on Saturday 18\textsuperscript{th} May saw Brad Irvine elected as our new councillor.
MEETINGS

The council meets on the 3rd Tuesday of each month at 7:00pm.

Meeting agendas are available online in the week prior to the Tuesday meeting.

A hard copy of the summary of the Agenda is available from the Council Chambers.

All meetings are open to the public with the exception of some sessions that may contain confidential information.

Copies of minutes of the meetings are available at the council chambers and at the local store within 10 business days after the date of the meeting. They are also shown on the Council website.

Minutes are publishes on the council website on a monthly basis.

DELEGATES

Michael Campaign	Waste Management
Tender Committee
TOPROC
COUNCIL STAFF

Council employs a Chief Executive officer, a full time Administration Officer, a Works Supervisor, a Labourer, a part-time Cleaner and a casual Sports and Recreation Officer. In addition to this, we source local contractors to assist us with specified jobs such as electrician, welding, builders etc.

Over the past year, there have been a few staff changes. Michael Campaign commenced as Chief Executive Officer in April 2013, following the resignation of Geoff Handicott.

Council has obtained grant funding, advertised the position of Sports & Recreation Officer and have been able to recruit Robyn Presley as a suitable applicant.

Pam Wanrooy commenced as the new Administration Officer in late 2012.
MEET YOUR COUNCIL STAFF

Michael Campaign  Chief Executive Officer
Michael joined the council in April 2013, following the resignation of the previous CEO, Michael has over 40 years senior management and financial management experience in Industry, Public Service and the United Nations in developing countries and as Shire Manager in Titjikala NT before taking up this position.

Pam Wanrooy  Administration Officer
Pam began working for Council in October 2012. Pam has a strong background in administration with Simon National Carriers, Mandorah Hotel and tourism in the Tiwi Islands. Pam has made a huge impact on the improvement of office services and accountability.

Angela Adams  Cleaner
Angela joined the council team in December 2008 and has the role of cleaner for all the Wagait Shire’s properties. Angela is in charge of maintaining the cleanliness of the Sports Ground Ablution blocks, the Community Centre and the Council Chambers. Angela also assists with setting up for many community events.

Gary Zikan  Works Supervisor
Gary commenced employment with Council in August 2005. He has previously worked in the maritime freight industry and has also been employed by companies operating regular public transport ferry services to
Mandorah. Gary as been Supervisor since 2007, and is in charge of managing council’s outside workforce, including but limited to council contracts held with government departments and outside organisations.

Robbo

Labourer

Robbo commenced in December 2011.

Robyn Presley

Sports & Recreation Officer

With the monies received from grants, Robyn commenced on 26 March 2013 and has been running a very successful program with our Youth.

ASSESSMENT OF COUNCIL PERFORMANCE

SERVICE DELIVERY

The Local Government Act provides that the Council must deliver certain core services, although the Council is not compelled to do so where circumstances do not permit.

The Council resolved in its Shire Plan 2008/12 and in the review of this plan in July 2010 that it proposes to deliver the following services to its residents:

Core Services

Those services identified within the Local Government Act that the Council has determined to provide are:

- Advocacy and Representation on Local and Regional Issues
- Local Roads Maintenance
- Local Roads Upgrade
• Asset Management
• Civic Cultural and Sporting Events
• Companion Animal Welfare and Control
• Council Planning and Reporting
• Financial Management
• Governance
• Human Resource Management
• Information Technology
• Library and Cultural Heritage
• Local Emergency Management
• Maintenance & Upgrade Council Buildings
• Maintenance & Upgrade Parks & Reserves
• Public and Corporate Relations
• Records Management
• Revenue Growth
• Risk Management
• Traffic Management
• Training & Employment
• Waste Management
• Weed Control & Fire Hazard Reduction
• Memorial Garden

**Agency Services**

Those services that are provided providing external funding is available.

- Sport & Recreation
- Aged & Disabled Care
- Family (Including Child Care)

Council is in receipt of funding which permits the employment of a part time sports and recreation officer.

**Commercial Services**

Those services that provide income to the Council.

- Power and Water Contract – currently subcontracted by council through Goodline Pty Ltd
  Mandorah Jetty Maintenance – Council’s contract with Department of Planning and Infrastructure continued throughout the year and will flow on to the 2013/14 financial year.
• Restricted Use Area maintenance and weed spraying – through contracts with the Dept of Planning and Infrastructure.
• Maintenance of Heritage sites.

Other Services

Services determined by the Council to meet community needs and expectations.

• Local Welfare and Social Services
• Seniors Program
• Wagait Beach Medical Clinic
• Continued assistance to volunteer groups.
The Council is required to report on service delivery activities within this Report. The report follows:

CORE SERVICES

ADVOCACY & REPRESENTATION ON LOCAL AND REGIONAL ISSUES

Objective:
To participate in Regional Boards or committees, to represent council views on local and regional issues.

Performance:
The Council has appointed delegates to a number of Committees including, Local Government Association Northern Territory, TOPROC, Restricted Use Area Committee, Land Waste Management Committee, etc.
Councillors and CEO attend meetings of these organisations on a regular basis without remuneration.

Performance Measurement:
Continued participation of Council Members and staff at representative Local Government and NT Government committees and meetings.
Wagait attendance at these meetings is consistent and well represented.
CIVIC EVENTS

Objective:
To manage and support quality events and community minded ideas on behalf of the council.

Performance:
The Council undertook the organisation of various community events, including:

- Australia Day Celebrations
- ANZAC Day Celebrations
- Territory Day Celebrations
- Seniors Month Celebrations
- Walk to School Day
- Tuesday ladies group
- Christmas function/s
- Clean Up Beach Days

Dale Egan’s family receiving the Seniors Citizen of the Year award on his behalf

Some of the younger community residents enjoying the activities of Australia Day
Performance Measurement:

It is the intention of council to continue to promote activities in the community wherever possible. The Wagait Beach community’s response to the various events and activities organised by the council has been excellent.

Attendance figures were constant this year. There is still a great sense of community spirit amongst the locals as well as the number of volunteers for each event.

Council also assisted the Cox Country Club on the day with their music festival celebrations.
GOVERNANCE

Objective:

Provide support and governance services incorporating:

- Chief Executive support
- Civic Functions
- Governance
- Elected Member support
- Public relations
- Administration services
- Over 90% of elected members attended monthly council meetings

Performance:

- Elected Members of council have voted not to receive any meeting expenses. This is a very large savings to Council budget.
- As previously determined council meetings, agendas and minutes continue to be made available to the community in a timely manner, as well as being placed on the council’s website.
- Website information has improved with more timely input of publications and financial matters.
- Council have met with Gary Higgins, Local member for Daly, on site and inspected Shire properties and facilities.
PUBLIC AND CORPORATE RELATIONS

Objective:
To continue with the provision of communication with the general public through media contact and press releases.

Performance:
- The local media attends Council meetings. The CEO provides the local media with reports following each Council meeting.
- The council maintains a public notice board at the council office and a further notice board is located at the local store. Other information of interest to the community members is displayed on the Ferry, which travels between Mandorah and Darwin.
- Council minutes are copied and made available for collection from the local store.
- The level of council’s performance in establishing good public relations is determined by the reaction of the community to council programs and media releases.

TRAINING AND EMPLOYMENT OF LOCAL PEOPLE

Objective:
To provide increased training for local persons as well as employee opportunities.

Performance:
With a compliment of only 6 employees, all are from the local area. Upon the need for sub-contracting work, we source what we can locally, specifically earth moving, electrician and various sub-contractors that assist our current council labourers.

The Council has plans for the next financial year to provide training in various aspects of office administration and computer use. The Works staff will continue to receive training to acquire licences and update skills. Assistance has been given on a voluntary basis by elected Councillors’ in computer training and set up.
Performance Measurement:

- Local people currently occupying all positions at the council, with the exception of CEO.
- Administration officer is handling Council finances ‘in house’ rather than relying on external Accountants.
- Use of MYOB has improved greatly and office is more accountable and is providing more accurate information to Council and other statutory bodies.

COUNCIL PLANNING AND REPORTING

Objective:
It is the plan of council to develop long term strategic plans, including business and service delivery plans to ensure the long term sustainability of Council in the delivery of services to the community.

Performance:
To support the development and performance of the plans, the council undertakes the preparation of a Shire Plan on an annual basis. The Shire Plan contains information on long term planning, service delivery objectives and Council’s budget. The shire plan is prepared annually and is lodged with the Department of Local Government. The performance of the plan is undertaken in the preparation of the Annual Report.

Performance Measurement:
- Establish appropriate strategic and business planning processes and systems – all plans currently finalised via community consultation
- Provide regular reports to the community on service delivery – Articles are included in the monthly local newspaper and council minutes.
- Public consultation sought on all council plans and budgets and prompt responses to all community inquiries
- The council has, during the year:
  1. Completed the Annual Shire Plan as required.
2. Produced an Annual Budget aimed at ensuring the services stated in the plan can be provided

- The public response to council’s plans and reporting will indicate the level of achievement of these plans.

FINANCIAL MANAGEMENT

Objective:
Maintain a financial management system in accordance with the Australian Accounting standards and local Government Accounting regulations including maintaining assets, maintaining internal controls, maintaining an effective rates system and regular reporting to the council.

It is the plan of Council to improve the efficiency and economy of the current financial accounting system. It has implemented a new system that should achieve this goal.

Performance:

- The council achieved compliance in all of its financial functions including from day to day operations, reporting to council to preparation of the annual report
- The council’s financial management meets all statutory requirements
- Shire budget completed and lodged with Shire Plan with the Department of Local Government in required timeframe
HUMAN RESOURCE MANAGEMENT

Objective:
To ensure that the employment of all council employees is in compliance with council policy and industry award and is subject to regular reviews and training.

Performance:
During the year, Council has experienced a considerable turnover of staff, with a number of staff leaving, including the CEO of the council, for various reasons. The Council has a commitment to provide employees with improved and more flexible working arrangements, and to provide increased training opportunities.

This is identified in the annual performance review of all employees are asked to identify training and other work needs. The agreed needs are then sourced throughout the year for attendance by employees.

The Council has developed policy for recruitment and human resource management. The policy basically provides that all employees and prospective employees be treated equally.

Performance Measurement:
- All employees receive training wherever available, and are satisfied with their conditions of employment.
- Performance review of all staff undertaken during the year.
- Retention of staff.
- Meet OH&S requirements.
IT AND COMMUNICATION

Objective:
To ensure that all IT functions in council are effectively managed and that effective and timely support services are available for the operation and management of councils hardware, software and internet systems.

Performance:
MYOB running effectively and accurate input and output. Information system providing accurate information for preparation of reports and returns.

Performance Measurement:
• Action undertaken to improve IT services and reliability and less down time of computer and internet systems.
• Council documents lodged on website are up to date.
• Appointment of new IT solution firm to monitor and maintain IT system.
• New computerised accounting system has been installed and working well.
• Completion of returns/reports completed and on time.
RECORDS MANAGEMENT

Objective:
To improve council maintenance of records in accordance with statutory requirements.

Performance:
Inward and outward correspondence is recorded on a daily basis. Correspondence not requiring the attention of the Council is dealt with within four days of receipt.
Implementation of a new filing system has been introduced that provides interaction with Council Minutes and correspondence.
All Council decisions are recorded in a register, and on council’s computer system making it easy to access past decisions.
All financial records are maintained on an in-house server and are subject to daily backup recording.

Performance Measurement:
• Continued maintenance of council records, (reports, minutes and communications) in a timely and effective system.
• Adoption of a more streamlined and efficient system of maintaining records under review
• Archiving of documents commenced.
• Council has updated records which have not been kept in the past 12 months.
REVENUE GROWTH

Objective:
To ensure that funding council operations are adequate through appropriate rating policies and maximisation of grants, fees and charges and other available income sources.

Performance:
Maintenance of rates to ensure that council services, as stated in the shire plan, are achievable. The Council has always maintained that providing the Council receives the same level of grant assistance as in previous years, the financial viability of the Council will not be affected. Unfortunately the Territory Government had announced a reduction in some areas of grant support commencing in 2011/12, 2012/13, and continuing to this financial year. This will require the Council to look at other strategies to ensure that the level of administration and services are maintained in accordance with the Shire Council and to the same standard as in previous years.

Performance Measurement:

- All services are effectively maintained with staff and funding limitations.
- Adequate funding resources are kept with grants continued to be sought and obtained.
- Level of staffing is maintained, with competitive wages.
- High level of rate collection is achieved with lower amount of rates outstanding.
RISK MANAGEMENT

Objective:
To implement required level of risk management in council.

Performance:
Staff are to be trained in better risk management and improved risk control policies and procedures are adopted.

Performance Measurement:
• All appropriate insurances in place and all assets adequately insured throughout the council.
• Risk reduction procedures are in operation.
• The use of improved risk management procedures by staff in all areas of council operations.
• Up to date asset register maintained.

ASSET MANAGEMENT

Objective:
To implement improved asset management planning and support services for council assets.

Performance:
The council maintains a comprehensive asset register that is updated on an annual basis. Assets are maintained in a good order as required for the various tasks and services of council.

Performance Measurement:
• Increased planning in all aspects of asset management.
• Annual review of assets register indicates that it is maintained and accurate.

COMPANION ANIMAL WELFARE AND CONTROL

Objective:
To provide adequate procedures in the care, custody and control of animals in the community to protect health, safety and the environment.

Performance:
• The Council has not deemed it necessary to introduce by-laws for the control of animals. Residents are relied upon to undertake responsible pet ownership.
• The Council provides assistance where possible when feral or dangerous animals are involved.
• Number of dangerous dogs destroyed lower than previous years.
• Complaints from community concerning dangerous dogs acted on promptly.
• Issue regarding feral pigs acted on promptly.
LIBRARY AND CULTURAL HERITAGE

Objective:
To continue to improve the current library facilities and to support cultural heritage projects.

Performance:
The library based in the council office continues to grow at an exceptional rate with the number of books donated generously throughout the year and additional shelving has been installed.

Performance measurement:
• The number of persons using the library remains at same level as previous years.
• Number of books available have increased considerably.
• New computer and printer for public use installed in library area of council. Internet access also available within the library.
• Increased use of library by community on weekdays.
LOCAL EMERGENCY MANAGEMENT

Objective:
To support the preparation and planning for local emergency facilities in the shire, through participation in relevant committees and expansion of council involvement in cyclone disaster and recovery planning areas.

Performance:
The Council maintains representation on the local Emergency Services Committee. Support as and when required provided to Emergency Services and the local Bush Fire Brigade.
The Council maintains two cyclone shelters and is represented on the Territory Cyclone Shelter Committee. Providing support for the formation and continuation of Wagait Disaster Recovery Committee with involvement from LGANT and the NT Government.

Performance Measurement:
• Continued attendance of emergency planning meetings and primary financial support as required.
• Ongoing support of disaster recovery and emergency planning in the shire.
LOCAL ROAD MAINTENANCE

**Objective:**
*Maintenance of sealed and unsealed roads, footpaths and kerbing.*

**Performance:**
- *Roads are assessed on an annual basis to determine if resealing is required. Minor repair work is undertaken by Council employees.*

**Performance measurement:**
- Roads in good order.
- Minor repair work completed on time.
MAINTENANCE AND UPGRADE OF COUNCIL PARKS AND RESERVES

Objective:
Develop and maintain Council’s parks, gardens and open space facilities including enhanced visual amenity quality areas and facilities and increased community leisure options.

Performance:
The main areas of Council responsibility include the sportsground, the area adjacent to the Council Office/Community Centre and beach access areas.
Maintenance of the areas is undertaken on a regular basis. The Office / Community Centre area is maintained by way of plant watering, mowing, cleaning of carpark and weed control.

The sportsground requires priority attention as the area is regularly used for sporting programs, Council events, and community functions. A caretaker is still currently residing at the Sportsground and is provided at no cost to the Council. In fact, the caretaker assists council with reporting of bad behaviour, opening and closing of amenities as well as volunteering on community events held at the Sportsground.
Beach access areas are maintained by way of provision of rubbish receptacles and cleanups when any refuse is detected. Also, a supply of vinegar is made available at each access point to assist with marine stings.

**Performance measurement:**
- Sports Ground in good condition.
- Minor repairs completed on time.
- Area cleaned and well used by community.
MAINTENANCE AND UPGRADE OF COUNCIL BUILDINGS AND ASSETS

Objective:
Manage and maintain Council’s public buildings, facilities and fixed assets including effective and timely maintenance, enhanced community utilisation and compliance with statutory requirements.

Performance:
Usage of the Wagait Beach Community Centre is increasing with regular bookings for various activities. No major maintenance works have been required to be undertaken on the building. The sportsground continues to receive regular patronage. Another addition was the local play group which utilises the sportsground during the dry season and the community centre during the wet season.
Council’s other building have not required any major maintenance.
Plant and equipment is serviced on a regular basis.
Adequate maintenance of all buildings is provided for in Council’s annual budget.

Performance measurement:
• Regular use of community centre has increased.
• Plant serviced and checked regularly
• Buildings in good condition
TRAFFIC MANAGEMENT ON LOCAL ROADS

Objective:
Ensuring that our roads have adequate street signage and traffic control, to increase the safety of users of the road network.

Performance:
Maintain street sign and improve all areas of safety on our roads.

Performance Measurement:
The level of feedback from road users and street signs maintained and updated.
WASTE MANAGEMENT

Objective:
It is the objective of council to provide facilities for the collection and disposal of domestic and commercial waste. This provided through the efficient management and maintenance of dump facilities and other environmental health protection services in the community, including litter reduction in public areas.

Performance:
There is no requirement upon the council to collect household refuse. The council maintains a dump facility located on the Cox Peninsular Road. Access to the dump is not restricted and council relies upon the integrity of persons in depositing waste in the appropriate places. A waste oil facility is available as well as a recycling container facility.
Following commencement of the Wagait Shire recycling program, cans, bottles and plastics are collected in separate cages at the dump facility and transported back to council grounds prior to being transported into Darwin for recycling. The current process is still undergoing some upgrading. With the support of Government funding it is planned there will be a much better and efficient recycling facility in operation later in 2015.

During the year, a considerable quantity of metal rubbish (cars, household goods, and other disposed metal) was removed from the area designed for such rubbish at the entrance of the existing rubbish dump.

Signs have been erected in the dump facility highlighting the various rubbish areas.

The level of performance achievement of the council’s waste management is measured by the level of effective use of the rubbish dump facilities by the community, as well as the excellent use of the recycling facilities for containers provided at the rubbish dump.

**Performance measurement:**

- Dump clean and well maintained.
- Segregation of areas maintained.
- Car bodies, white goods removed
WEED CONTROL AND FIRE HAZARD REDUCTION

**Objective:**
Reduce fire hazards and increase the amenity of the area through the control of noxious weeds around Council controlled roads and facilities.

**Performance:**
The Council maintains a proactive approach in dealing with weeds and fire hazards on Council owned/controlled property.

*During the wet season regular spraying of weeds is undertaken upon detection. Growth is also contained by way of regular mowing. Council supports the Local Fire Brigade in the eradication of all noxious weeds in the community.*

*Also during the year, council completed two contracts with the Department of Planning and Infrastructure, maintaining weed control and fire breaks in the Restricted Use Areas of the shire. These contracts are undertaken each year in conjunction with the Department.*

**Performance measurement:**
- Weed control maintained.
- Fire breaks in good order.
- Noxious weeds eradicated, kept under control.
AGENCY SERVICES

SPORT AND RECREATION PROGRAM

Objective:
To ensure that sporting and recreational facilities are supported in the shire and funding sought for programs for all the community.

Performance:
This position is now filled by Robyn Presley. A sports and recreation officer was employed during the time of 2012/13, with the responsibility mainly focusing on the children in the community. The current Sports & Recreation Officer, Robyn Presley is creating a diverse range of activities from tennis to cooking, sewing, beach activities for the young people of the community.

Performance measurement:
- Youth involved in activities.
- Continue Sports & Recreation officer employment.
- Liaison with Belyuen Youth Community improved.
COMMERCIAL SERVICES

Power and Water & Jetty Contracts

Objective:
Undertake ongoing maintenance and monitoring of assets on behalf of the Department of Planning and Infrastructure.

Performance:
The water supply maintenance contract includes monitoring of bore flows, maintenance of bore compounds, mowing and weed spraying of the water tank site and taking of samples for analysis. Both contracts generated additional revenue with works additional to the contracts being secured by the Council.

In the current 2012/2013 year, council has a subcontract with Goodline (who is contracted to Power Water Corporation) for the delivery of services in respect to the maintenance of the water supply systems. Previously there was a contract directly with Power Water Corporation. The level of income to council is expected to be similar in 2013/14.

Performance measurement:
• Contract extended.
• Customer satisfaction.
OTHER COUNCIL SERVICES

OTHER COMMUNITY SERVICES

Objectives:
It is the aim of the council to ensure that it provides a broad range of services to the community of Wagait Beach as funding and facilities permit. This includes providing residents with access to medical services, seniors programs and other social welfare services as determined from time to time.

Performance:
The current medical centre located in Wagait Beach with opening hours Tuesday and Thursday from 5pm – 8pm has been very successful, where all basic medical inquiries may be looked at with professional medical advice. There is the service of vaccinations for children available at the centre as well as a local District Medical Officer available outside these hours.

The community centre which was completed in 2008 is proving to be a valuable asset to the community with the local seniors' group meeting each Tuesday at 10am.

It is also used for regular meetings by the Recovery Disaster Committee.

Aerobics, etc
A Veterinary service visits monthly, and the centre is also used for various functions, special meetings, fire and emergency services meetings also.

The centre is also the main cyclone shelter for the area.

Performance measurement:
• Services maintained and extended.
• Improvement in services.